

## Checklist Workplace Violence Supervisor Response

When an incident involving threatening behavior or violence occurs in your workplace, it is important that you, as the supervisor, actively engage the situation as soon as possible. There will be concerns that require your immediate attention, follow-ups with affected employees and a review of existing company policy. Follow these steps as recommended by OSHA:

## When Notified of an Incident COMPLETE Immediately respond to the scene of the incident to assess the situation. $\square$ Evaluate the medical needs of any employees involved in the incident. Enact the company's emergency response plan if an employee is in need of immediate medical care. Contact local law enforcement to inform them of the situation. Be prepared to describe the incident and $\square$ identify any involved parties. Gather statements from any witnesses. $\square$ Inform victims of their legal right to prosecute their attacker.

## COMPLETE

Follow Up	COMPLETE
Discuss the circumstances of the incident with staff members. Encourage employees to share information about ways to avoid similar situations in the future.	
Offer stress debriefing sessions and posttraumatic counseling services to help affected employees recover from a violent incident.	
If the offender was an employee, review the situation to determine the appropriate disciplinary action. While threatening behavior may be discussed with the employee and then monitored, termination is often the safest response to physical acts of violence.	
Investigate all violent incidents and threats and monitor trends by type or circumstance so corrective actions can be instituted.	
Review the existing workplace violence policy to see if any changes are warranted to prevent similar incidents in the future.	
Discuss any changes in the workplace violence program during regular employee meetings.	